# DEV-402

Salesforce Certified Platform App Builder

Exam Summary – Syllabus –Questions

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# Introduction to DEV-402 Exam on Salesforce Certified Platform App Builder

The Salesforce DEV-402 exam preparation guide is designed to provide candidates with necessary information about the Platform App Builder exam. It includes exam summary, sample questions, practice test, objectives and ways to interpret the exam objectives to enable candidates to assess the types of questions-answers that may be asked during the Salesforce Certified Platform App Builder exam.

It is recommended for all the candidates to refer the DEV-402 objectives and sample questions provided in this preparation guide. The Salesforce Platform App Builder certification is mainly targeted to the candidates who want to build their career in App Builder domain and demonstrate their expertise. We suggest you to use practice exam listed in this cert guide to get used to with exam environment and identify the knowledge areas where you need more work prior to taking the actual Salesforce Certified Platform App Builder exam.

## Salesforce DEV-402 Certification Details:

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|---|---|
| Exam Name | Salesforce Certified Platform App Builder |
| Exam Code | DEV-402 |
| Exam Price | $200 USD |
| Duration | 105 minutes |
| Number of Questions | 60 |
| Passing Score | 63% |
| Recommended Training / Books | Declarative Development for Platform App Builders (DEV402)<br>Certification Preparation for Platform App Builder (CRT-402) |
| Schedule Exam | PEARSON VUE |
| Sample Questions | Salesforce DEV-402 Sample Questions |
| Recommended Practice | **Salesforce Certified Platform App Builder Practice Test** |

# Salesforce DEV-402 Exam Syllabus:

| Section | Objectives | Weight |
|---|---|---|
| SALESFORCE FUNDAMENTALS | - Describe the capabilities of the core CRM objects in the Salesforce schema.<br>- Given a scenario, identify the boundaries of declarative customization and the use cases for programmatic customization.<br>- Identify common scenarios for extending an org using the AppExchange. | 8% |
| DATA MODELING AND MANAGEMENT | - Given a scenario, determine the appropriate data model.<br>- Describe the capabilities of the various relationship types and the implications of each on record access, user interface, and reporting.<br>- Identify the considerations when changing a field's type.<br>- Given a set of requirements, identify the considerations and select the appropriate field type.<br>- Describe the capabilities and considerations of the schema builder.<br>- Describe the options and considerations when importing and exporting data.<br>- Describe the capabilities of and use cases for external objects. | 20% |
| SECURITY | - Describe the features and capabilities available to restrict and extend object, record, and field access.<br>- Given a set of business requirements, determine the appropriate sharing solution. | 10% |
| BUSINESS LOGIC AND PROCESS AUTOMATION | - Describe the capabilities of and use cases for record types.<br>- Describe the capabilities of and use cases for formula fields.<br>- Describe the capabilities of, use cases for, and implications of roll-up summary fields.<br>- Describe the capabilities of and use cases for validation rules.<br>- Describe the capabilities of and use cases for approval processes.<br>- Describe the capabilities of and use cases for workflow, visual workflow, and Process Builder.<br>- Given a set of business requirements, recommend a solution to automate business processes.<br>- Describe the ramifications of field updates and the potential for recursion. | 27% |
| SOCIAL | - Describe the capabilities of and use cases for social features. | 3% |

| Section | Objectives | Weight |
|---|---|---|
| USER INTERFACE | - Describe the user interface customization options.<br>- Describe the capabilities of and use cases for custom buttons, links, and actions<br>- Describe the declarative options available for incorporating Lightning Components in an application.<br>- Given a scenario, determine the appropriate user interface design. | 14% |
| REPORTING | - Describe the features and capabilities available when creating reports, report types, and dashboards. | 5% |
| MOBILE | - Describe the declarative customization options available for the Salesforce mobile application user interface.<br>- Given a set of requirements, determine the appropriate global and objectspecific actions and action layouts to optimize the Salesforce mobile application user experience. | 5% |
| APP DEVELOPMENT | - Describe the key milestones and considerations when managing the application lifecycle.<br>- Describe the differences between and considerations when using the various types of sandboxes.<br>- Describe the capabilities of and considerations when using change sets.<br>- Describe the use cases of and considerations when using unmanaged packages.<br>- Given a scenario, determine the appropriate deployment plan. | 8% |

# DEV-402 Sample Questions:

**01. Universal Containers needs to create a roll-up summary field on a custom object that counts the number of related records on another custom object. What type of field must exist before the roll-up summary can be created, and where should it be located?**
**a)** A lookup relationship field on the parent object
**b)** A lookup relationship field on the child object
**c)** A master-detail relationship field on the parent object
**d)** A master-detail relationship field on the child object

**02. What is a Lightning page?**
**a)** A page you can access via a customer community
**b)** The new name for a Salesforce page layout
**c)** A custom layout used to create pages in Salesforce1
**d)** A compact, configurable, and reusable element

**03. In order to create an App Launcher component in Lightning, what must an admin do?**

**a)** Contact Salesforce to have the component activated for the Lightning App Builder
**b)** Navigate to Setup | Customize | User Interface to enable the component for the Lightning App Builder
**c)** Purchase a license for the Lightning App Builder
**d)** Join the pilot Lightning App Builder team

**04. Universal Container's app builder needs to display an account's rating on all contacts related to that account. Which formula is valid in a text formula field on the contact to display the appropriate value?**
(Choose two answers)
**a)** CASE(Account.Rating, Hot, Hot, Warm, Warm, Cold, Cold, Not Rated)
**b)** CASE(Account.Rating, "Hot", "Hot", "Warm", "Warm,", "Cold", "Cold", "Not Rated")
**c)** Account.Rating
**d)** Text(Account.Rating)

**05. You can create global actions to let users create which of the following records?**
(Select any three)
**a)** Opportunity
**b)** Question
**c)** Users
**d)** Chatter posts
**e)** Event (without invitees)
**f)** Products

**06. A developer has completed work in the sandbox and is ready to send it to a related organization. Which deployment tool should be used?**
**a)** The Force.com IDE
**b)** Unmanaged packages
**c)** Change sets
**d)** The Force.com Migration Tool

**07. Universal Containers needs to set the record type for a converted lead's Account, Contact, and Opportunity based on the user who is converting the lead. How can this be accomplished?**
**a)** Set the default record types for each Profile for Account, Contact, and Opportunity to the desired record type for converted records.
**b)** Set the default record types for each Role for Account, Contact, and Opportunity to the desired record type for converted records.
**c)** Set the master record types for each Profile for Account, Contact, and Opportunity to the desired record type for converted records.
**d)** Set the master record types for each Role for Account, Contact, and Opportunity to the desired record type for converted records.

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**08. Where can a Standard Lightning Component be placed in the Lightning App Builder tool?**
**a)** Console Layout
**b)** Canvas
**c)** Mobile Card
**d)** Mini Page Layout

**09. Universal Containers has limited in-house development resources, but would like to support online payment processing for its products. What is the recommended solution to meet this requirement?**
**a)** Configure pricebooks, products, and payment schedules to enable this capability.
**b)** Work with developers to develop custom code for payment processing.
**c)** Configure Outbound Messaging to send a message to an external Payment Gateway.
**d)** Install an AppExchange product to provide Payment Gateway processing.

**10. Actions on a Lightning page allow you to do which of the following?**
**a)** Send e-mails and delete or clone records
**b)** Send an e-mail, create a task, and create or update records
**c)** Clone records, add users, and assign permissions
**d)** Send e-mails, send outbound messages, and launch a flow

# Answers to DEV-402 Exam Questions:

| Question: 01<br>Answer: d | Question: 02<br>Answer: c | Question: 03<br>Answer: a | Question: 04<br>Answer: b, d | Question: 05<br>Answer: a, b, e |
|---|---|---|---|---|
| Question: 06<br>Answer: c | Question: 07<br>Answer: a | Question: 08<br>Answer: b | Question: 09<br>Answer: d | Question: 10<br>Answer: b |

Note: If you find any typo or data entry error in these sample questions, we request you to update us by commenting on this page or write an email on feedback@vmexam.com

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